

Exhibit E



Rosy Rajasingham <rrojasingham@educatellc.com>

RE: Initial Contact , 22-898160

sldnoreply@sl.universalservice.org <sldnoreply@sl.universalservice.org>

Tue, Jun 21, 2016 at 12:13 PM

To: rrojasingham@educatellc.com

Thank you for your inquiry.

Unfortunately this information is not included on the USAC website. The process for the BEAR notification has always been that the email is sent to the last person who certified a BEAR at the SPIN for that entity.

If you have any further questions, please feel free to contact our Schools and Libraries Helpline at [1-888-203-8100](tel:1-888-203-8100). Please remember to visit our website for updates: <http://www.usac.org/si>

Thank you,
Schools and Libraries Division
Universal Service Administrative Company

-----Original Message-----

From: rrojasingham@educatellc.com
Subject: Initial Contact

[FirstName]=Rosy
[LastName]=Rajasingham
[JobTitle]=
[EmailAddress]=rrojasingham@educatellc.com
[WorkPhone]=
[FaxPhone]=
[PreviousCaseNumber]=0

[FormType]=Inv General Inquiries
[Owner]=TCSB
[DateSubmitted]=6/21/2016 11:20:09 AM
[AttachmentFlag]=Y[Question2]=I had initially asked the following question in case # 22-897813

"When a BEAR form is filed does the service provider receive notification to certify the BEAR?"

and the reply was
"An email is sent to the last person who certified a BEAR at the SPIN for that entity so it may or may not be going to the correct person"

I looked under 472 form guidelines from the USAC website which states that for an online BEAR, notification is sent to the service provider (on page 3 under "Where to file"). I have attached a pdf of the guidelines.

Where in your website does it state that email is sent to the last person who certified a BEAR? Can you please send me the link.